

Uninstalling the Quatech DSP-100.

1. Open a DOS window.
2. In that window, type: `set devmgr_show_nonpresent_devices=1 <enter>`
3. Then type `devmgmt.msc <enter>` (this will run Device Manager)
4. In Device Manager, select View | Show Hidden Devices.
5. You'll now be able to see the Quatech card and its ports, even though it's not in the PC, uninstall both the card itself (under Multi Port Serial Adapters) and the two ports.
6. Go to `Windows\inf` and move all of the .inf and .pnf files with names that are like "oemx.inf" or "oemx.pnf" where the x is a number.
7. Plug in the card. When the New Hardware Found Wizard comes up and asks for drivers for the card, select Install from a list or specific location, then click Next.
8. Select Don't Search, I will choose the driver to install, then click Next.
9. Click Have Disk, then Browse and browse to `C:\Program Files\Frontline Test System II\Serialtest Async\Asynchronous Driver Support\quatech\standard windows serial driver` and click Open.
10. Click OK, etc, Windows should install the driver for the card.
11. You should then get a New Hardware Found Wizard for the first port, repeat steps 6 - 10, and then repeat again for the second port.
12. Once that's done, go ahead and update to the FTS drivers, following the instructions we provide, but update the second port (the one listed second in Device Manager) first.